

REDACTED - FOR PUBLIC INSPECTION

7852 Walker Drive, Suite 200 Greenbelt, Maryland 20770 phone: 301-459-7590, fax: 301-577-5575 internet: www.jsitel.com, e-mail: jsi @jsitel.com

June 23, 2014

Via Hand Delivery

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42

2014 ETC Annual Report of Empire Telephone Corporation

Study Area Code 150093

Dear Ms. Dortch:

On behalf of Empire Telephone Corporation ("Empire"), JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules. Empire seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information. The redacted version is also being filed this date via the FCC's Electronic Comment Filing System. In addition, attached is a letter requesting confidential treatment under Sections 0.457 and 0.459 of the initial section 54.202(a) Five-Year Service Quality Improvement Plan.³

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall JSI Vice President

301-459-7590

jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

¹ 47 C.F.R. §§ 54.313, 54.422.

² Connect America Fund et al., WC Docket No. 10-90 et al., Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

³ 47 C.F.R. §§ 0.457, 0.459, 54.202(a).



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June 23, 2014

Marlene H. Dortch, Secretary Federal Communications Commission Office of the Secretary 445 12th Street, SW Washington, DC 20554

Re: WC Docket No. 10-90, WC Docket No. 11-42 2014 ETC Annual Report of Empire Telephone Corporation Study Area Code 150093 Request for Confidentiality

Dear Ms. Dortch:

John Staurulakis, Inc. ("JSI"), on behalf of its client Empire Telephone Corporation (the "Company") hereby requests, pursuant to Sections 0.457 and 0.459 of the Commission's rules, withholding from public inspection certain information contained in an attachment to the above referenced reporting requirement. The Company provides the following in support of its request, numbered consistent with the subparagraphs of Section 0.459(b).

- 1. The information for which the Company is seeking confidential treatment is an attachment to the Company's annual reporting information pursuant to Sections 54.313 and 54.422 of the Commission's rules ("Report").³
- 2. Rate-of-Return Eligible Telecommunications Carriers ("ETCs") must file with the Commission an initial section 54.202(a) Five-Year Service Quality Improvement Plan ("Five-Year Plan") which is contained in the attachment to the 2014 Report.⁴
- 3. The information contained in attachment for which the Company seeks the withholding from public inspection is the entirety of data pertaining to the Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment. Information of this nature is confidential commercial information routinely withheld from public inspection.

¹ 47 C.F.R. §§ 0.457, 0.459.

² 47 C.F.R. § 0.459(b)(1) through (9).

³ 47 C.F.R. §§ 54.313, 54.422.

⁴ See In the Matter of Connect America Fund, WC Docket No. 10-90, Order DA 14-591 (rel. May 1, 2014).

4. With respect to identifying the degree to which the subject attachment concerns a service that is subject to competition, the information is of a financial and competitive nature regarding the provision of telecommunications services. The Line 112 attachment contains competitively sensitive information related to proposed improvements or upgrades and maintenance the Company's network.

In its March 5, 2013 Order, the FCC. The FCC specified that for rate-of-return carriers, the five-year plans "should describe the carrier's network improvement plan, which should provide greater visibility into current plans to extend broadband service to unserved locations in rate-of-return service territories." Accordingly, because the Company is a rate-of-return carrier, it must file a five-year service improvement plan which contains proprietary, competitively sensitive information related to the Company's existing network including the specific locations of customers as well as describe proposed improvements or upgrades and maintenance of its network throughout its service area. Specifically, this information sets forth services provided by the Company over its existing network including specific locations of customers as well as planned network improvement and maintenance for the years 2015 through 2019 including project start and completion dates, population that will be impacted by the improvements and upgrades at the wire center level and projected capital costs associated with the improvements and upgrades and operating costs associated with maintaining the network including depreciation for investments that have already been made. As such, this information contains competitively sensitive information related to the Company's existing network as well as detailed plans at the wire center level for network upgrades and maintenance projected for the years 2015 through 2019.

- 5. With respect to identifying possible exposure to competitive harm, the information contained in the Line 112 attachment is information that is not customarily released to the public. This information is proprietary to the Company, is unique to the Company's serving territory and is only known to the Company and its authorized agents. If the Information is not protected, it would have economic value to potential competitors who would be able to target their marketing to specific customers. In a competitive telecommunications marketplace, this type of information is highly sensitive. If publicly disclosed, it would enable competitors to craft business plans that capitalize on their knowledge of the locations of the Company's customers which would place the Company at a competitive disadvantage.
- 6. With respect to steps the Company has taken to ensure against unauthorized disclosure of the information contained in the attachment, the Company is filing the attachment under seal. The Company uses the information contained in the Five-Year Plan to ensure that its customers continue to receive state-of-the-art high quality telecommunications and broadband services that the Company has

⁵ See Connect America Fund et al., WC Docket 10-90 et al., Order, DA 13-332 (rel. Mar. 5, 2013) ("March 5, 2013 Order") at para 9 citing Section 54.202(a) (1) (ii).

been providing to them for many years as well as to satisfy mandatory reporting requirements and does not share the information for which protection is sought. The Company protects the secrecy of this information with a security protocol that ensures the information is not inadvertently disclosed or disseminated. Only directors, managers and employees with a direct need to know are authorized to access the information.

- 7. Any previous versions of this information are not publicly available.
- 8. Because the information is not routinely available, a need exists for maintaining the confidentiality of this information permanently.
- 9. Not applicable.

Based on the preceding, JSI respectfully requests on behalf of the Company that the Commission grant confidential treatment under Section 0.459 to Company's Five-Year Plan provided at FCC Form 481 Line 112 attachment.

Please contact the undersigned with any questions regarding this request.

Sincerely,

John Kuykendall JSI Vice President 301-459-7590

jkuykendall@jsitel.com

Il Kkendell

### Study Area Rance 150905 ### Study Area Rance 150905		REDACTED FOR PUBLIC II	NSPECTION	
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Contact Name: Person USAC should contact with questions about the data in exact of the person identified in data line https://doi.org/10.1008/j.com/name Contact Trigishone Number of the person identified in data line https://doi.org/10.1008/j.com/name Compact Frail Address: Completion Required Service Required Reporting (out-government Reporting (out-govern	<020>	Program Year 2015		
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Number of Complaints per 1,000 customers (voice) 410	<320>	Unfulfilled Service Requests (broadband)		✓
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Company Price Offerings (voice) Complete attached worksheet) V V	<600>		(check to indicate certification)	✓ ✓ ✓
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<710> Company Price Offerings (broadband) (complete attached worksheet) <800> Operating Companies and Affiliates (complete attached worksheet) <900> Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet) <1000> Voice Services Rate Comparability (check to indicate certification) <1100> Terrestrial Backhaul (Y/N)? (if not, check to indicate certification) <1110> Terrestrial Backhaul (Y/N)? (complete attached worksheet) <11200> Terms and Condition for Lifeline Customers (complete attached worksheet) Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers <2000> (check to indicate certification) (complete attached worksheet) Check to indicate certification (check to indicate certification) (complete attached worksheet) Check to indicate certification (check to indicate certification) (complete attached worksheet) Check to indicate certification Check to indicate certification (check to indicate certification) Check to indicate certification (check to indicate certification) Check to indicate certification Check to indicate certification (check to indicate certification) Check to indicate certification <a href<="" td=""><td><610></td><td></td><td></td><td></td>	<610>			
<800> Operating Companies and Affiliates (complete attached worksheet) <900> Tribal Land Offerings (Y/N)? (if yes, complete attached worksheet) (check to indicate certification) <1010> Terrestrial Backhaul (Y/N)? (if not, check to indicate certification) <1110> Terrestrial Backhaul (Y/N)? (if not, check to indicate certification) <1110> (complete attached worksheet) <1200> Terms and Condition for Lifeline Customers Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers <2000> (check to indicate certification) <2005> (complete attached worksheet) Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet (check to indicate certification) (complete attached worksheet) (complete attached worksheet) (check to indicate certification) <2005> (complete attached worksheet) Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet (check to indicate certification)				

Page 2

(100) S. Data Cc	(100) Service Quality Improvement Reporting Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	150093	
<015>	Study Area Name	EMPIRE TEL CORP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com	
<110>	Has your company received its ETC certification from the FCC?	(yes / no)	
<111>	If your answer to Line <110> is yes, do you have an existing $\S 54.202(a)$ "5 year plan" filed with the FCC?	(yes/no)	
4112> 4145> 4115> 4118>	If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service. Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service. Please check these boxes below to confirm that the attached documents(s), on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate. Maps detailing progress towards meeting plan targets Report how much universal service (USF) support was received How (USF) was used to improve service coverage How (USF) was used to improve service capacity Provide an explanation of network improvement targets not met in the prior calendar year.	mpany is a	Name of Attached Document

Page 3

	Data Collection Form								ON Vlut	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013	0986/OMB Control N	5. 3060-0819
<010> Stuc	Study Area Code	je.				150093						
<015> Stud	Study Area Name	ne				EMPIRE TEL CORP	CORP					
<020> Pro	Program Year					2015						
<030> Con	ntact Name	- Person USAC	should contac	Contact Name - Person USAC should contact regarding this data	s data	Thomas Prestigiacomo	stigiacomo					
<035> Con	ntact Teleph	one Number -	Number of pe	Contact Telephone Number - Number of person identified in data line <030>	in data line <0	330> 6075223712 ext.	ext.					
<039> Con	ntact Email,	Address - Emai	Address of po	Contact Email Address - Email Address of person identified in	in data line <030>	030> tpresti@etcnpt.com	snpt.com					
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ĕž	NORS Reference Number	Outage Start Date	Outage Start Outage Start Date Time	ō	8	Number of Customers Affected	1	911 Facilities Affected	Service Outage Description (Check	Did This Outage Affect Multiple Study Areas	Service Outage	Preventative
							Customers	(Yes / No)	all that apply)	(Yes / No)	Resolution	Procedures
<u> </u>												
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<010>	Study Area Code	le			150093				
<015>	Study Area Name	ne			EMPIRE TEL	CORP			
<020>	Program Year				2015				
<030>	Contact Name	Contact Name - Person USAC should contact regarding this data	contact regardì	ing this data	Thomas Pres	Prestigiacomo			
<032>	Contact Teleph	Contact Telephone Number - Number of person identified in data line <030>	r of person ide	ntified in data line <	6075223	ext.			
<039>	Contact Email &	Contact Email Address - Email Address of person identified in data line <030>	ss of person ide	ntified in data line <	:030> tpresti@etcnpt.com	snpt.com			
<701>	Residential Loc	Residential Local Service Charge Effective Date	ctive Date	1/1/	1/1/2014				
<702>	Single State-wi	Single State-wide Residential Local Service Charge	ervice Charge						
<703>	<a1></a1>	<a2></a2>	<a3></a3>	 	 	<	 /p4>	<	\$
	State	Exchange (ILEC)	SAC (CETC)	Rate Type	Residential Local	State Subscriber Line Charge	State Universal Service Fee	nded Area	Total ner line Rates and Fees
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					See at	See attached worksheet			
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FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013		Usage Allowance Action Taken When Limit Reached {select }	
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FCC Form 481 OMB Control July 2013		Broadband Service - Upload Speed (Mbps)	
		ed1> Broadband Service - Download Speed (Mbps)	
	acomo	Total Rate and Fees	
	150093 EMPIRE TEL CORP 2015 Thomas Prestigiacomo 6075223712 ext. tpresti@etcnpt.com	State Regulated Fees Total Fees Worksheet —	
	s data in data line <030>	 Residential Rate	
	Study Area Code Study Area Name Program Year Contact Name - Person USAC should contact regarding this data Contact Telephone Number of person identified in data line <030> Contact Enail Address - Email Address of person identified in data line <030>	Exchange (ILEC)	
(710) Broadband Price Offerings Data Collection Form	 <010> Study Area Code <015> Study Area Name <020> Program Year <030> Contact Name - Person USA <035> Contact Telephone Number 	State	
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(800) O _F Data Co	(800) Operating Companies Data Collection Form			FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	150093		
<015>	Study Area Name	EMPIRE TEL CORP		
<020>	ı			
<030>		Thomas Prestigiacomo	omo	
<032>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.		
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com	wc	
<810>	Reporting Carrier Empire Telephone Corporation			
<811>	Holding Company			
<812>	Operating Company Empire Telephone Corporation			
<813>	<a1></a1>		<a2></a2>	<83>
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Page 7

T (006)	(900) Tribal Lands Reporting	FCC Form 481
Data Co	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	150083
<015>		EMPIRE TEL CORP
<020>		2015
<030>		Thomas Prestigiacomo
<032>	· Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.
<039>	· Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com
<910>	Tribal Land(s) on which ETC Serves	
<920>	· Tribal Government Engagement Obligation	
		Name of Attached Document
If you	If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes	
to con	e 920,	\$000
demo 8 54.3	demonstrates coordination with the Tribal government pursuant to (Yes,No, 8 54.31319) includes:	No,
	NA)	
<921>		
VC CO/	community anchor Institutions. Ecosibility and cuetainability alamaine.	
<923>		
<924>	_	
<925>	· Compliance with Land Use permitting requirements	
<976>	· Compliance with Facilities Siting rules	
<927>	· Compliance with Environmental Review processes	
<928>	· Compliance with Cultural Preservation review processes	
<929>	· Compliance with Tribal Business and Licensing requirements.	

(1100) N	(1100) No Terrestrial Backhaul Reporting	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	150093
<015>	Study Area Name	EMPIRE TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo
<032>	a line <030>	6075223712 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com
<1120>	Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G)	
<1130>	Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)	

age 8

(1200) T	(1200) Terms and Condition for Lifeline Customers	FCF Factor A 0.1
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Data Col	Lifeline Data Collection Form	UMB Control No. 3060-0986/UMB Control No. 3060-0819 July 2013
<010>	Study Area Code	CONST
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\010\ 000	Study Alea Naille	EMPIRE TEL CORP
<070>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo
<032>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tbrestiaetcnpt.com
		150093ny1210.pdf
<1210>	<1210> Terms & Conditions of Voice Telephony Lifeline Plans	
		Name of Attached Document
<1220>	Link to Public Website	
"Please o	"Please check these boxes below to confirm that the attached document(s), on line 1210,	
or the w § 54.422	or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must	
annually report:	report:	
<1221>	Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,	
<1222>	Details on the number of minutes provided as part of the plan, $\ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \$	
<1223>	Additional charges for toll calls, and rates for each such plan.	

(2000) Pi	(2000) Price Cap Carrier Additional Documentation	FCC Form 481
Data Col.	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0819
Including	Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers	July 2013
<010>		150093
<015>	Study Area Name	EMPIRE TEL CORP
<020>	Program Year	2015
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo
<032>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcmpt.com
CHECK t	the boxes below to note compliance as a recipient of Incremental Connect Americ support as set forth in 47 CFR § 54.313(b),(c),(d),(e)	CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.
	Incremental Connect America Phase I reporting	
<2010>	. 2nd Year Certification {47 CFR § 54.313(b)(1)}	
<2011>	. 3rd Year Certification $\{47\text{CFR}\ \S\ 54.313(b)(2)\}$	
	Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}	
<2012>	. 2013 Frozen Support Certification	
<2013>		
<2014>		
<2015>	. 2016 and future Frozen Support Certification	
	Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}	
<2016>	. Certification Support Used to Build Broadband	
	Connect America Phase II Reporting {47 CFR § 54.313(e)}	
<2017>		<u> </u>
<2018>	. 5th year Broadband Service Certification	
<2019>	· Interim Progress Certification	
<2020>	Please check the box to confirm that the attached document(s), on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	e 2021, contains the required information all provide the number, names, and access to broadband service in the
<2021>	Interim Progress Community Anchor Institutions	
		Name of Attached Document Listing Required Information

(3000) R.	(3000) Rate Of Return Carrier Additional Documentation	FCC Form 481
Data Col	Data Collection Form	OMB Control No. 3060-0986/OMB Control No. 3060-0986/OMB Control No. 3060-0819
		July 2013
- <010>	Study Area Code	150093
<015>	Study Area Name	BAPTER TEL CORP
<020>	Program Year	
<030>		ťΩ
<035>	Contact Telephone Number - Number of person identified in data line <030>	
<0.39>	Contact Email Address - Em	tpresti@etcnpt.com
CHECK	CHECK the boxes below to note compliance on its five year service quality plan (pursuant CFR § 54.313(f)(2). I further certify that the	ipliance on its five year service quality plan (pursuant to 47 CFR § 54.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.315(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.
(3010)		
	Willestone Certification (47 CFN \$ 34.3±3(1)(1))	Name of Attached Document Lieting Benuized Information
(3011)	Please check this box to confirm that the attached document(s), on line 3012 contains the required information pursuant to \$54.313 (f)(1)(ii), the carrier shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.	varies of statement boundaries required information pursuant to the soft community anchor institutions to which began
(3012)	Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii)	
(3013)	Is your company a Privately Held ROR Carrier {47 CFR § 54.313{f}(2)} If yes, does your company file the RUS annual report	Name of Attached Document Listing Required Information (Yes/No) (Yes/No) (Yes/No)
Please	check these boxes to confirm that the attached document(s), on line 3017	contains the required information pursuant to $\S 54.313(f)(2)$ compliance requires:
(3015)	Electronic copy of their annual RUS reports (Operating Report for	(3015) Electronic copy of their annual RUS reports (Operating Report for
(3016)	Telecommunications Borrowers) Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	Flows
(3017)	If the response is yes on line 3014, attach your company's RUS annual report and all required documentation	
		Name of Attached Document Listing Required Information
(3018)	If the response is no on line 3014, Is your company audited?	(Yes/No)
(3019)	If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3028 pursuant to § 54.3181(10), contains fints on the submission of the	
(3020)		nat comparable to Russ Uperating Report for Telecommunications
(2027)		
(1300)		
(0000)		Į
(3022)	Copy of their financial statement which has been subject to review by an independent certified public accountant; or 2) a financial report in a format comparable to RUS Operating Report for Telecommunications Porrowers	
(3023)		
(505)		
(3024)	Underlying information subjected to an officer certification. Document(s) for Balance Sheet, Income Statement and Statement of Cash Flows	Flows
		150093ny3026.pdf
(3026)	Attach the worksheet listing required information	
	J	Name of Attached Document Listing Required Information

	ion - Reporting Carrier ection Form	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-08: July 2013	19
<010>	Study Area Code	150093	
<015>	Study Area Name	EMPIRE TEL CORP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.	
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

I certify that I am an officer of the reporting carrier; my responsibil recipients; and, to the best of my knowledge, the information repo		rements for universal service support
Name of Reporting Carrier: EMPIRE TEL CORP		
Signature of Authorized Officer: CERTIFIED ONLINE		Date 06/19/2014
Printed name of Authorized Officer: Thomas Prestigiacomo		
Title or position of Authorized Officer: CFO		
Telephone number of Authorized Officer: 6075223712 ext.		
Study Area Code of Reporting Carrier: 150093	Filing Due Date for this form: 06/30/2014	

	ion - Agent / Carrier ection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code	150093	
<015>	Study Area Name	EMPIRE TEL CORP	
<020>	Program Year	2015	
<030>	Contact Name - Person USAC should contact regarding this data	Thomas Prestigiacomo	
<035>	Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.	·
<039>	Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authori	an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier
I certify that (Name of Agent) also certify that I am an officer of the reporting carrier; my res agent; and, to the best of my knowledge, the reports and data	is authorized to submit the information reported on behalf of the reporting carrier. I consibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized provided to the authorized agent is accurate.
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
, ,	inished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment ider Title 18 of the United States Code, 18 U.S.C. § 1001.

TO BE COMPLETED BY THE AUTHORIZED AGENT:

	Certification of Ag	nt Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
		uthorized to submit the annual reports for universal service support recipients on behalf of the reporting carrie the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	er; I have provided
Name	of Reporting Carrier:		
Name	of Authorized Agent or Employee of Agent:		
Signat	ture of Authorized Agent or Employee of Agent:	Date:	
Printe	ed name of Authorized Agent or Employee of Age	nt:	
Title o	or position of Authorized Agent or Employee of A	ent	
Teleph	hone number of Authorized Agent or Employee	Agent:	
Study	Area Code of Reporting Carrier:	Filing Due Date for this form:	
	Persons willfully making false statements on this	form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or impri 18 of the United States Code, 18 U.S.C. § 1001.	isonment under Title

Attachments

REDACTED - FOR PUBLIC INSPECTION

EMPIRE TELEPHONE CORPORATION (SAC 150093) ATTACHMENT - LINE 112 FIVE YEAR SERVICE QUALITY IMPROVEMENT PLAN ATTACHMENT REDACTED IN ENTIRETY

Empire Telephone Corporation's demonstration of complying with applicable service quality standards and consumer protection rules for voice and broadband services:

In establishing this certification in its 2005 ETC Order,¹ the FCC found that an ETC must make "a specific commitment to objective measures to protect consumers." ² The Commission found that for wireless ETCs, compliance with CTIA's Consumer Code for Wireless Service would satisfy this requirement" and that the sufficiency of other commitments would be considered on a case-by-case basis. ³ In this context, the FCC stated, "to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement."

Empire Telephone Corporation ("Company") hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to service quality standards and consumer protection obligations under both federal and state law. These standards and obligations include, but are not limited to, the following: (1) providing copies of a tariff, pending tariff, or rate filing which disclose rates, terms and conditions of service to customers in accordance with the New York Code of Rules and Regulations (NYCRR) Title 16, Volume C, Chapter 6, Subchapter A, 602.4; (2) adherence to state service quality standards and consumer protection

¹ Federal-State Joint Board on Universal Service, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) ("2005 ETC Order").

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: "(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy." *Id.* at n. 71.

REDACTED FOR PUBLIC INSPECTION

requirements governing telephone providers under NYCRR Title 16, Volume C, Chapter 6, Subchapter A service, Parts 600, 602, 603, and 609; (3) truth-in-billing requirements; and (4) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

In addition, Empire Telephone Corportation certifies compliance with broadband specific consumer protection obligations under both state rule and federal law. The obligation under state rule is NYCRR Title 16, Part 605 as it pertains to common carriage and the delivery of broadband services as a separate service from the provision of content. The federal law obligations include, but are not limited to, the following: public disclosure of accurate information regarding network management practices, performance, and commercial terms of broadband internet access services; as a means of providing sufficient information for consumers to make informed choices regarding use of such services, and for content, application, service and device providers to develop, market, and maintain internet offerings as specified in F.C.C. 47 C.F.R. Part 8 §8.3.

Empire Telephone Corporation's demonstration of ability to function in emergency situations for voice and broadband services:

Empire Telephone Corporation ("Company") hereby certifies that it is able to function in emergency situations as set forth in §54.202(a)(2). The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. The Company has battery backup at all office locations and in its electronic equipment sites. Length of run time is determined by the equipment serving the area and the number of customers working out of the equipment. Generators are installed at all Central Office locations. They will continue to run as long as the Company has access to fuel.

The company's standby generators and battery back-up support both voice and broadband network equipment should an emergency situation occur.

Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

Total per line Rates and Fee OMB Control No. 3060-0986/OMB Control No. 3060-0819 19.05 19.05 16.55 16.55 18.3 18.3 Mandatory Extended Area Service Charge 0.0 0.0 0.0 0.0 0.0 0.0 July 2013 State Universal Service Fee 0.0 0.0 0.0 0.0 0.0 State Subscriber Line Charge Thomas Prestigiacomo 0.0 0.0 0.0 0.0 0.0 tpresti@etcnpt.com EMPIRE TEL CORP 6075223712 ext. Residential Local Service Rate 150093 2015 19.05 16.55 19.05 16.55 18.3 18.3 1/1/2014 <039> Contact Email Address - Email Address of person identified in data line <030> <035> Contact Telephone Number - Number of person identified in data line <030> Rate Type
b1> <030> Contact Name - Person USAC should contact regarding this data 표 띥 띥 FR FR FR Single State-wide Residential Local Service Charge SAC (CETC) Residential Local Service Charge Effective Date <a3> (700) Price Offerings including Voice Rate Data East Pembroke Prattsburgh Exchange (ILEC) <a2> Burdett Pultney Odessa Lodi <015> Study Area Name Study Area Code <020> Program Year Data Collection Form State <a1> ΝX ΝŽ ΝŽ ΝX ΝŽ NX<010> <701> <702> <703>

(710) Bra Data Col	(710) Broadband Price Data Collection Form	(710) Broadband Price Offerings Data Collection Form						FCC Form 481 OMB Control July 2013	FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010>	Study Area Code) Code			150093				
<015>		Name			EMPIRE TEL CORP	ДI			
<020>	Program Year	ear			2015				
<030>		Contact Name - Person USAC should contact regarding this data	d contact regarding	this data	Thomas Prestigiacomo	riacomo			
<032>		Contact Telephone Number - Number of person identified in data line <030>	ber of person identil	ied in data line <030:	> 6075223712 ext.				
<039>		Contact Email Address - Email Address of person identified in data line <030>	ress of person identi	fied in data line <030)> tpresti@etcnpt.com	.com			
<711>	<a1></a1>	<a2></a2>	<	 <	<c> <d1></d1></c>	<92>	<q3></q3>		<d4>></d4>
	State	Exchange (ILEC)	Residential Rate	State Regulated Fees	Total Rates and Fees	Broadband Service - Download Speed (Mbps)	Broadband Service - Broadband Service Usage Download Speed -Upload Speed (Mbps) (GB)	Usage Allowance (GB)	Usage Allowance Action Taken When Limit Reached {select}
	NY	All	39.95	0.0	39.95	6.0	1.0	0.0	Other, Unlimited Usage
	NY	All	49.95	0.0	49.95	20.0	2.0	0.0	Other, Unlimited Usage

(800) Operating Companies Data Collection Form		FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0819 July 2013
<010> Study Area Code	150093	
<015> Study Area Name	EMPIRE TEL CORP	
<020> Program Year	2015	
- Person USAC should contact regarding this data	Thomas Prestigiacomo	
<035> Contact Telephone Number - Number of person identified in data line <030>	6075223712 ext.	
<039> Contact Email Address - Email Address of person identified in data line <030>	tpresti@etcnpt.com	
<810> Reporting Carrier Bmpire Telephone Corporation		
<813> <a1></a1>	<a2></a2>	<a3></a3>
Affiliates	SAC	Doing Business As Company or Brand Designation
Empire Access Corporation		
Penn Tel	170192	
	_	

Mew York State Telecommunications Association, Inc.

Section 9

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Second Revised Page 3

Superseding First Revised Page 3

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

- Lifeline Telephone Service Options
 - a. Description

144 1

1. Lifeline Discounted Service

This service provides a flat rate federal discount of \$9.25, consisting of a \$6.50 reduction of the Federal Subscriber Line Charge and a \$2.75 reduction in the monthly rate for local exchange telephone service for residential customers. Qualified customers may choose any type or grade of local telephone service, including bundled services that are normally offered by the Company.

1 A. Additional Lifeline Discount

This service provides the discount as outlined in A.1.a.1 above and may provide an additional discount equal to the serving company's increase in residential basic local exchange service, as authorized by the NYS Department of Public Service in Case No. 07-C-0349, released March 4, 2008, whereby the NY Commission authorized certain companies to increase basic local service rates up \$2.00 per year for 2 years. The discount can be found on Addendum 1 of the individual Company tariff for those companies offering the Additional Lifeline Discount.

Date Issued: May 30, 2012

Date Effective: July 1, 2012

Issued by: Caroline Hill, Director Tariffs

Brown in

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9

First Revised Page 3.1

Superseding Original Page 3.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE

(D)

Date Issued: May 30, 2012 Date Effective: July 1, 2012

Issued by: Caroline Hill, Director Tariffs

New York State Telecommunications Association, Inc.

Section 9

First Revised Page 4

Superseding Original Page 4

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

- 1. Lifeline Telephone Service Options (cont'd)
 - b. General

Qualified customers may choose to apply the federal Lifeline credit to any of the company's local service offerings, including any local bundled service offering, basic local service, or message rate service. Message rate Lifeline service is available only where central office facilities permit. For connection of new service, service connection charges apply unless the customer qualifies for connection assistance under the Tribal Lands Link Up program.

(C)

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Service connection charges do not apply to change existing service from:

- 1. Message or flat rate services to Lifeline service.
- 2. Lifeline service to non-Lifeline services.

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Date Issued: March 29, 2012 Date Effective: April 29, 2012

Issued by: Robert R. Puckett, President

Status: EFFECTIVE Effective Date: 07/01/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9

First Revised Page 4.1

Superseding Original Page 4.1

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations

- a. These services are restricted to low income residential customers. To qualify for Lifeline service a customer must certify and provide documentation as income eligible. For a consumer to be eligible under the income requirements, the consumer's household income as defined in § 54.400(f) of the FCC Rules must be at or below 135% of the Federal Poverty Guidelines for a household of that size or a recipient of benefits from any one of the following Entitlement Programs:
- (C)

- 1. Medicaid;
- Supplemental Nutrition Assistance Program (SNAP) F/K/A Food stamps;
- Supplemental Security Income;
- Federal Public Housing Assistance (Section 8);
- 5. Low-Income Home Energy Assistance Program (LIHEAP);
- 6. National School Lunch Program's free lunch program;
- 7. Temporary Assistance for Needy Families/SafetyNet; (C)
- 8. Veterans Disability Pension
- 9. Veterans Surviving Spouse Pension

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC

Docket No. 96-45, WC Docket No. 12-23

Date Issued: May 30, 2012 Date Effective: July 1, 2012

Issued by: Robert R. Puckett, President

Status: EFFECTIVE Effective Date: 04/29/2012

P.S.C. No. 2 - Telephone

New York State Telecommunications Association, Inc.

Section 9

First Revised Page 5

Superseding Original Page 5

SPECIAL EQUIPMENT, SERVICES, AND PROGRAMS

A. LIFELINE TELEPHONE SERVICE (cont'd)

2. Regulations (cont'd)

b. The Lifeline discount is effective upon receipt of a completed form of eligibility. If the form is not returned, no further action is taken by the Company to establish eligibility.

(C)

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- c. The Company, in coordination with appropriate agencies and the Lifeline Customer, will require Lifeline customers to be re-certified, on an annual basis. Lifeline customers will need to certify that they continue to be eligible to receive these Lifeline benefits and that they are not receiving benefits from another company. If, a customer is identified as being ineligible, the customer will be notified that unless the information is shown to be in error, the Lifeline discount will be discontinued. The customer will be billed for discounts received for the time that they were proven to be ineligible for the service.
- Locality Charge Waiver
 Customers receiving Lifeline Telephone Service will have applicable locality
 charges waived each month while they are receiving the Lifeline Assistance.
- Voluntary Toll Blocking (Restriction)
 Customers receiving Lifeline service can voluntarily request and receive toll blocking (call restriction), third number billing/collect call restriction without a monthly charge. There will be no record order charge to add these types of restrictions (blocking).

Issued in Compliance with FCC Order in Dockets: WC Docket No. 11-42, WC Docket No. 03-109, CC Docket No. 96-45, WC Docket No. 12-23

Date Issued: March 29, 2012 Date Effective: April 29, 2012

Issued by: Robert R. Puckett, President

P.S.C. No. 7 - Telephone

Empire Telephone Corporation

Section 3 Twelfth Revised Page 6 Superseding Eleventh Revised Page 6

RATES

F.	Group Six (Local Exchange Service)		
	Burdett	Residentia	al Business
	Flat Rate Exchange Service (Basic Servic	e)	
	Individual Line	\$19.05	\$19.05 (C)
	Two Party Line	\$N/A	\$N/A
	Four Party Line	\$N/A	\$N/A
	Multi-Premises (per premise)	\$N/A	\$N/A
	Trunk Rate	\$N/A	\$20.03
	Joint User Service	\$13.53	\$ 13.53 (C)
	Message Rate Exchange Service (Individu	ual Line Only)	
	Untimed Message	\$N/A	\$N/A
	Allowance	N/A Calls	N/A Calls
	Timed Message	\$N/A	\$N/A
	Basic Budget	\$N/A	\$N/A
	Auxiliary Line	\$N/A	\$N/A
	Trunk Rate (first trunk)	\$N/A	\$N/A
	Allowance	\$N/A	\$N/A
	Trunk Rate (each additional trunk)	\$N/A	\$N/A
	Allowance	\$N/A	\$N/A
	Message Unit	\$N/A	N/A Calls
	Timed Unit		
	First/N/A Minute	\$N/A	\$N/A
	Each Additional Minute	\$N/A	\$N/A

Issued in Compliance with Commission Order in Case No. 07-C-0349 dated December 18, 2009.

*See Addendum 1

Date Issued: January 23, 2013 Date Effective: March 1, 2013

Empire Telephone Corporation

Section 3 Ninth Revised Page 6A Superseding Eighth Revised Page 6A

RATES

F.	Group 6	(Local	Exchange	Services)	

Lodi	Residential	Business	
Flat Rate Exchange Service (Basic Service)			
Individual Line	\$16.55	\$16.55	(C)
Two Party Line	\$N/A	\$N/A	
Four Party Line	\$N/A	\$N/A	
Multi-Premises (per premise)	\$N/A	\$N/A	
Trunk Rate	\$N/A	\$20.18	
Joint User Service	\$12.28	\$12.28	(C)

Message Rate Exchange Service (Individual Line Only)

Untimed Message	\$N/A	\$N/A
Allowance	N/A Calls	N/A Calls
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A
Trunk Rate (first trunk)	\$N/A	\$N/A
Allowance	N/A Calls	N/A Calls
Message Unit	\$N/A	\$N/A
Timed Unit		
N/A First N/A Minute	\$N/A	\$N/A
Each Addition Minute.	\$N/A	\$N/A

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated December 18, 2009.

Date Issued: January 23, 2013 Date Effective: March 1, 2013

^{*}See Addendum 1

Empire Telephone Corporation

Section 3 Seventh Revised Page 9 Superseding Sixth Revised Page 9

RATES

F. Group Six (Local Exchange Services)

East Pembroke

	Residential	Business	
Flat Rate Exchange Service (Basic Service)			
Individual Line	\$18.30	\$18.30	(C)
Two-Party Line	\$N/A	\$N/A	
Four-Party Line	\$N/A	\$N/A	
Multi-Premises (per premise)	\$N/A	\$N/A	
Trunk Rate	\$N/A	\$23.03	
Joint User Service	\$13.15	\$ 13.15	(C)

Message Rate Exchange Service (Individual Line Only)

Untimed Message	\$N/A	\$N/A
Allowance	N/A Calls	N/A Calls
Timed Message	\$N/A	\$N/A
Basic Budget	\$N/A	\$N/A
Auxiliary Line	\$N/A	\$N/A
Trunk Rate (first trunk)	\$N/A	\$N/A
Allowance	N/A Calls	N/A Calls
Trunk Rate (each additional trunk)	\$N/A	\$N/A
Allowance	N/A Calls	N/A Calls
Message Unit	\$N/A	\$N/A
Timed Unit		
First N/A Minutes	\$N/A	\$N/A
Each Additional Minute	\$N/A	N/A

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated March 4, 2008 and December 18, 2009.

*See Addendum 1

Date Issued: January 23, 2013 Effective Date: March 1, 2013

Empire Telephone Corporation

Section 3 Eighth Revised Page 12 Superseding Seventh Revised Page 12

RATES

F. Group Six (Local Exchange Services)

Prattsburgh

F	Residential	Business	
Flat Rate Exchange Service (Basic Service)			
Individual Line	\$18.30	\$18.30	(C)
Two-Party Line	\$N/A	\$ N/A	
Four-Party Line	\$N/A	\$N/A	
Multi-Premises (per premise)	\$N/A	\$N/A	
Trunk Rate	\$N/A	\$23.02	
Joint User Service	\$13.15	\$13.15	(C)
Message Rate Exchange Service (Individual Line Only)			
Untimed Message	\$N/A	\$N/A	
Allowance	N/A Calls	N/A Calls	
Timed Message	\$N/A	\$N/A	
Basic Budget	\$N/A	\$N/A	
Auxiliary Line	\$N/A	\$N/A	
Trunk Rate (first trunk)	\$N/A	\$N/A	
Allowance	N/A Calls	N/A Calls	
Trunk Rate (each additional trunk)	\$N/A	\$N/A	
Allowance	N/A Calls	N/A Calls	
Message Unit	\$N/A	\$N/A	
Times Unit			
First N/A Minute	\$N/A	\$N/A	
Each Additional Minute	\$N/A	\$N/A	

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated March 4, 2008 and December 18, 2009.

*See Addendum 1

Date Issued: January 23, 2013 Effective Date: March 1, 2013

P.S.C. No. 7 - Telephone

Empire Telephone Corporation

Section 3 Ninth Revised Page 12A Superseding Eighth Revised Page 12A

RATES

F.	Group 6 (Local Exchange Services)			
	Pulteney	Residential	Business	
	Flat Rate Exchange Service (Basic Service) Individual Line	\$16.55	\$16.55	(C)
	Two-Party Line	\$N/A	\$N/A	
	Four-Party	\$N/A	\$N/A	
	Multi-Premises (per premise)	\$N/A	\$N/A	
	Trunk Rate	\$N/A	\$20.18	
	Joint User Service	\$12.28	\$12.28	(C)
	Message Rate Exchange Service (Individual Line Cuntimed Message	Only) \$N/A	\$N/A	
	Allowance	N/A Calls	N/A Calls	
	Timed Message	\$N/A	\$N/A	
	Basic Budget	\$N/A	\$N/A	
	Auxiliary Line	\$N/A	\$N/A	
	Trunk Rate (first trunk)	\$N/A	\$N/A	
	Allowance	N/A	N/A Calls	
	Trunk Rate (each additional trunk)	\$N/A	\$N/A	
	Allowance	N/A Calls	N/A Calls	

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated March 4, 2008 and December 18, 2009.
*See Addendum 1

\$N/A

\$N/A

\$N/A

\$N/A

\$N/A

\$N/A

Date Issued: January 23, 2013 Effective Date: March 1, 2013

Issued By: Brian Wagner, President, Prattsburgh, NY 14873

Message Unit.....

First N/A Minute.....

Each Additional Minute.....

Timed Unit

Empire Telephone Corporation

Section 3 Ninth Revised Page 15 Superseding Eighth Revised Page 15

RATES

F. Group Six (Local Exchange Services)

Odessa

1 4 .

	Residential Busin	ness	
Flat Rate Exchange Service (Basic Service)			
Individual Line	\$19.05	\$19.05	(C)
Two-Party Line	\$N/A	\$N/A	
Four-Party Line	\$N/A	\$N/A	
Multi-Premises (per premise)	\$N/A	\$N/A	
Trunk Rate	\$N/A	\$24.00	
Joint User Service	\$13.53	\$13.53	(C)
Message Rate Exchange Service (Individual Line Only)			
Untimed Messages	\$N/A	\$N/A	
Allowance	N/A Calls	N/A Calls	
Timed Messages	\$N/A	\$N/A	
Basic Budget	\$N/A	\$N/A	
Auxiliary Line	\$N/A	\$N/A	
Trunk Rate (first trunk)	\$N/A	\$N/A	
Allowance	N/A Calls	\$N/A Calls	
Trunk Rate (each additional trunk)	\$N/A	\$N/A	
Allowance	\$N/A \$N//	4	
Message Unit			
First N/A Minute	\$N/A	\$N/A	
Each Additional Minute	\$N/A	\$N/A	

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated March 4, 2008 and December 18, 2009.

*See Addendum 1

Date Issued: January 23, 2013 Effective Date: March 1, 2013

Empire Telephone Corporation

Addendum 1 Fifth Revised Page 1 Superseding Fourth Revised Page 1

Basic Local Exchange Service Credit

Basic Local Exchange Service Credit

In April of 2006, the Company received a distribution of funds due to the dissolution of the Rural Telephone Bank (RTB). In March of 2008, the Company received approval to increase its rates by \$2.00 for two years as part of the Framework for Regulatory Relief. The Company will apply the proceeds it received as a result of the dissolution of the Rural Telephone Bank (RTB), in part, to offset basic local exchange rate increases for all customers except Lifeline customers. Lifeline Customers will be eligible for the below "Additional Lifeline Credit, as outlined in the Commission Order. The company will issue the following monthly credits, differentiated by the type of service, as follows:

Type of Service	Amount of RTB Bill Credit Per Local Exchange Access Line
Residential Individual Line	\$4.00

Additional Lifeline Service Credit

Additional Lifeline Service Credit*

Effective	Residential Basic Loca	Amount of Additional Lifeline Credit Per Residential Basic Local Exchange Access Line	
March 1, 2013	\$7.00	(C)	

Issued in Compliance with Commission Orders in Case No. 07-C-0349 dated March 4, 2008 and December 18, 2009.

*See Addendum 1

Date Issued: January 23, 2013 Effective Date: March 1, 2013

REDACTED – FOR PUBLIC INSPECTION

EMPIRE TELEPHONE CORPORATION (SAC 150093) ATTACHMENT - LINE 3026 ATTACHMENT REDACTED IN ENTIRETY